

ELECTROIL SRL offers quality products and services, transmitting to the customer and all relevant interested parties, the security and confidence that their needs will be satisfied over time.

With a view to continuous improvement, our customers become partners for innovation.

The technological development of our products is aimed at greater performance and efficiency, at lower heat dissipation in light of the sustainability objectives adopted at a national and international level oriented towards the green transition.

The ability to listen and interpret customer requests are the basis of our work with mutual respect and correctness.

The Management of ELECTROIL srl undertakes to apply the Quality Policy, hereinafter defined, considering it essential to know and keep under control all the factors that directly and indirectly influence the quality of the products and services offered.

This Policy is applied to the activities of Design, manufacturing and after-sales assistance of high-tech articles in the electric and electronic system for industrial field, linear and rotative, and for the water-pumps sector carried out at the headquarters of Via L. Lama 4 - z.i Villa Argine - Cadelbosco di Sopra (RE).

The primary aim of ELECTROIL srl is to be a national and international leader in the field of electric and electronic drives for the above mentioned sectors in terms of functionality, reliability and technical evolution of the products, to fully satisfy the needs and expectations of its customers.

ELECTROIL srl therefore considers it essential to know and keep under control all the factors that directly and indirectly influence the quality of the product and the service provided to its customers

The Management considers the following activities to be fundamental:

- Implement and maintain a corporate quality management system in compliance with all the requirements of the UNI EN ISO 9001: 2015 standard
- transmit to the customer and all relevant stakeholders the safety and trust that the company meets their needs and the compliance with the applicable mandatory requirements
- set up your work programs in line with the requirements of the Quality System and agreed with the customer
- perform maintenance and continuous improvement of plants and production systems, in order to allow the product and production process to be adapted to the quality levels required by the market
- promote the involvement of all the sectors involved in the Quality Management System
- maintain the level of professionalism of the personnel appropriate to the task assigned
- introduce useful indicators for the objective assessment of the adequacy and effectiveness of the Quality System through the periodic Management Review to achieve the goals set in the Improvement Plan
- ensure that the Quality Policy is communicated and understood by all the interested parties identified by the organization, applied at all company levels and available to the interested parties on the company website
- manage changes in activities and / or processes in order to minimize the associated risks

The Quality Policy therefore proposes the following aims:

- maintaining the compliance of the Quality Management System with all the requirements of the UNI EN ISO 9001: 2015 standard, promoting continuous improvement and making available all the resources necessary for the realization of the System itself, periodically verifying its adequacy and effectiveness

- keeping on updating of technological and legislative know-how through trade associations, specialized magazines, meetings with manufacturers and producers
- monitor suppliers in order to guarantee the quality of the products and services purchased, maintaining mutually beneficial relationships with them to ensure their involvement in the application of this Policy
- Maintaining the correspondence of the product / service offered to the applicable mandatory requirements and the maximum quality requirements expected by the customer, taking into account the quality / price ratio through the involvement of suppliers and internal staff
- support the function of the Quality System Manager to ensure continuity of actions aimed at improving company performance
- identify, code and analyze internal and external defects, including those identified in the supplies, to monitor them and promote corrective actions in order to reduce them
- training of personnel in line with company needs and in accordance to the current legislation
- activate a system of continuous improvement of the corporate image through improvements to be made to the company itself and periodic analyzes on the degree of customer satisfaction
- responsibly manage their business processes to keep them under control, eliminating, where possible, and minimizing any significant risk of accidents, in accordance with the current state of technological knowledge as economically viable and in the logic of continuous improvement.

ELECTROIL srl has identified the external and internal factors that are relevant for its purposes and strategic directions which influence its ability to achieve the expected results for its Quality Management System.

The analysis of the context is checked periodically and updated following the change in the factors analyzed, including the evaluation of the risks / opportunities related with them.